



**American Global Standards Confidential Audit Report  
AS9100:2016 Rev. D**

|   |  |   |
|---|--|---|
| Organization:   | Lonestar EMS, LLC.<br>DBA Circuitronics, Inc.  |   |
| Location:   | 1900 Diplomat Drive<br>Farmers Branch, Texas 75234 USA   |   |
| Type of Audit:  | Aerospace Quality Management System  |   |
| Standard:   | AS9100:2016 Rev. D   |   |
| Audit Dates:  | November 04, 2025  |   |
| Management Rep. / E-mail:   | Mary Sommer; Email: <a href="mailto:Marysommer@circuitronics.com">Marysommer@circuitronics.com</a>   |   |
| AGS Representative:   | Jeff Porter : QMS & EMS Auditor  |   |
| Technical Expert / Trainee:                                       | n/a  |   |
| Scope of Certification:   | Providing World-Class Electronic Manufacturing Services for Commercial, Industrial, Medical (noninvasive), Mil-Aero and related markets; Capabilities including: PCBA, System Assembly and Test, NPI/Prototyping, Program Management, and Supply Chain services. |   |
| No. of add'i sites / branches:                                    | 0  |   |
| No. of add'i sites audited:                                       | 0  |   |
| Results of the evaluation of the management documents and audits: | Y  | The requirements of the standard on which the audit has been based have been satisfied, certificate award recommended |
|   | Y  | Continuation of validity recommended.   |
|   | N  | Certificate expansion recommended.  |
|   | N  | Re-audit required (see Audit Nonconformities)   |
|   | N  | Submit new / additional documents.  |
|   | N  | Certificate suspension / withdrawal recommended.  |
| Re-Audit date: (corrective action)                                | N/A  |   |
| Audit Frequency   | Annual   |   |
| Accreditation:  | AIAO-BAR   |   |



## **American Global Standards Confidential Audit Report AS9100:2016 Rev. D**

### **1. Objective:**

*The objective of this audit was to:*

- Determine the extent of conformity of the Aerospace Quality Management System with the standard.
- Evaluate the capability of the Aerospace Quality Management System to ensure compliance with relevant statutory, regulatory and contractual requirements, as applicable;
- Evaluate the effectiveness of the Aerospace Quality Management System in meeting its specified objectives;
- Evaluate the operational control of processes, including internal audits and management review;
- Evaluate the management's responsibility for the company's policies
- Evaluate the links between the standard requirements and the Aerospace Quality Management System requirements.
- Identify areas for potential improvement of the Aerospace Quality Management System.

### **2. Company Information**

#### **2.1 General:**

The audit team reviewed and accepted the following clause exclusions to the standard:

- **8.3 Design & Development of Products & Services (No Design), 8.5.5 Post Delivery Activities**

#### **3. Audit execution**

The practical implementation of the standard was evaluated and compared with the Aerospace Quality Management System manual and supporting documents. The audit was conducted through discussions and interviews with personnel in various functions within organization.

The audit covered relevant documentation and processes / areas of the organization in order to obtain an overall understanding of the degree of Aerospace Quality Management System implementation. Although performed to reasonable depth, not every detail of the complete management system could be checked.

The processes and their associated areas of the organization were verified in accordance with the agreed audit plan, if applicable. Particular questions were used in support of the audit plan and audit question list.

Assessment of the audit results was made using the following categories:

**Nonconformities (N):** Corrective action is required before the decision to issue/continue certification.

**Opportunities for Improvement (I):** These are improvement possibilities of the Information Security Management System. The overall requirements of the Standard are met.

**Positive remarks (P):** Comments made when a requirement was seen to be particularly well established and effective.



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### 4. The following processes / clauses were audited:

| #   | Context of the Organization  | C | NCR | Objective Evidence / Comments |
|---|--|---|-----|-------------------------------|
| <b>4.1 Understanding the Organization and Its Context</b> |  |   |     |                               |
| 01  | A QMS has been established, documented, implemented and maintained with evidence of continual effectiveness improvement    | X |     | Yes                           |
| 02  | <i>Approvals, certificates, ratings, licenses, and permits are in place (9110 only)</i>                                    | - |     | N/A                           |
| 03  | <i>The QMS addresses customer, statutory, and regulatory requirements</i>  | X |     | Yes                           |
| 04  | a. QMS processes have been determined and applied  | X |     | Yes                           |
| 05  | b. Sequence and interaction determined for QMS processes   | X |     | Yes                           |
| 06  | c. Criteria and methods determined to for effectively operate and control QMS processes                                    | X |     | Yes                           |
| 07  | d. Availability of resources and information necessary to support the operation and monitoring available for QMS processes | X |     | Yes                           |
| 08  | e. QMS processes are monitored, measured, and analyzed   | X |     | Yes                           |
| 09  | f. Actions implemented to continually improve planned results  | X |     | Yes                           |
| 10  | Processes are managed in accordance with applicable Aerospace Quality Management Systems (AQMS) standards                  | X |     | Yes                           |
| 11  | Outsourced processes are defined and controlled  | X |     | List outsourced processes     |

| #   | Context of the Organization   | C | NCR | Objective Evidence / Comments            |
|---|---|---|-----|--|
| <b>4.2 Understanding the Needs and Expectations of Interested Parties</b> |   |   |     |  |
| 12  | a. Documented statement of a quality policy   | X |     | Quality policy ref.: Yes                 |
| 13  | Documented quality objectives   | X |     | Quality objectives ref.: Yes             |
| 14  | b. Documented quality manual  | X |     | Quality manual ref.: Yes                 |
| 15  | c. Documented procedures required by 9100-series standards                                | X |     | List of procedures ref.: Yes             |
| 16  | Documented records required by 9100-series standards                                      | X |     | List of records ref.:                    |
| 17  | d. Necessary documents and records as per clause 4.2.1.d                                  | X |     | Yes                                      |
| 18  | <i>Documented safety policy and safety objectives (9110 only)</i>                         | - |     | Safety policy/safety objectives ref: N/A |
| 19  | <i>Accessibility and awareness of personnel of relevant QMS documentation and changes</i> | X |     | Yes                                      |



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| #  | Context of the Organization  | C | NCR | Objective Evidence / Comments   |
|--|--|---|-----|---------------------------------|
| <b>4.3 Determining the Scope of the Quality Management</b> |  |   |     |                                 |
| 20   | Quality manual established, maintained and   | X |     | Yes                             |
| 21   | a. Includes the scope of the OMS   | X |     | Yes                             |
| 22   | Includes justification of exclusions   | X |     | List excluded clauses: Yes      |
| 23   | b. Includes QMS documented procedures or reference to them   | X |     | Yes                             |
| 24   | c. Includes a description of the QMS processes and interactions  | X |     | Yes                             |
|  | <i>d. Includes a description of the processes and procedures used for: (9110 only)</i>                   | - |     | N/A                             |
| 25   | <i>proficiency of personnel</i>  | X |     | Yes                             |
| 26   | • <i>rosters of certifying staff and personnel</i>   | X |     | Yes                             |
| 27   | <i>Training program</i>  | X |     | Yes                             |
| 28   | • <i>current approved technical data</i>   | X |     | Yes                             |
| 29   | • <i>performing preliminary inspection</i>   | X |     | Yes                             |
| 30   | • <i>acceptance of Incoming articles</i>   | X |     | Yes                             |
| 31   | • <i>inspecting articles involved in an accident for hidden damage before MRO activities (9110 only)</i> | - |     | N/A                             |
| 32   | • <i>conducting maintenance in compliance with customer, statutory and regulatory requirements</i>       | X |     | Yes                             |
| 33   | • <i>performing final inspection and 'return to service' of maintained articles</i>                      | X |     | Yes                             |
| 34   | • <i>governing work performed at another location</i>  | X |     | Yes                             |
| <b>4.4 Quality Management System and Its Processes</b>     |  |   |     |                                 |
| 35   | Documents required by the QMS are controlled   | X |     | Yes                             |
| 36   | Records are controlled in accordance with clause 4.2.4   | X |     | Yes                             |
|  | Documented PROCEDURE exist and includes:   |   |     | Procedure ref.:                 |
| 37   | a. approval process  | X |     | Yes                             |
| 38   | b. review, update, and re-approval process   | X |     | Yes                             |
| 39   | c. identification of changes and current revision status   | X |     | Yes                             |
| 40   | d. documents are available where needed  | X |     | Yes                             |
| 41   | e. documents are legible and identifiable  | X |     | Yes                             |
| 42   | f. external documents are identified and controlled  | X |     | Yes                             |
| 43   | g. obsolete documents are identified and controlled  | X |     | Yes                             |
| <b>4.4.2 To Extent Necessary, the Organization Shall:</b>  |  |   |     |                                 |
| 44   | Records (as required in 4.2.4) are established and controlled  | X |     | Yes                             |
|  | A documented PROCEDURE exists that includes controls for:  |   |     | Procedure ref:                  |
| 45   | • identification   | X |     | Yes                             |
| 46   | • storage  | X |     | Yes                             |
| 47   | • protection   | X |     | Yes                             |
| 48   | • retrieval  | X |     | Yes                             |
| 49   | • retention  | X |     | Yes                             |
| 50   | • disposition  | X |     | Yes                             |
| 51   | • <i>supplier created and/or retained records</i>  | X |     | Yes                             |
| 52   | Records are legible, identifiable and retrievable  | X |     | Samples of records reviewed Yes |
| 53   | <i>Records of product origin, conformity and shipment are maintained (9120 only)</i>                     | - |     | Samples of records reviewed N/A |
| 54   | <i>Back-up procedures are defined for records stored in</i>  | X |     | Procedure ref.:Yes              |



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| #                                    | Leadership  | C              | NCR | Objective Evidence / Comments |
|--------------------------------------|---|----------------|-----|-------------------------------|
| <b>5. Leadership</b>                 |   |                |     |                               |
| <b>5.1 Leadership and Commitment</b> |   |                |     |                               |
|                                      | Evidence of top management commitment includes:   | Evidence ref.: |     |                               |
| 56                                   | a. communicating importance of meeting customer, statutory, and regulatory requirements | X              |     | Yes                           |
| 57                                   | b. establishing a quality policy  | X              |     | Yes                           |
| 58                                   | c. establishing quality objectives  | X              |     | Yes                           |
| 59                                   | d. conducting management reviews  | X              |     | Yes                           |
| 60                                   | e. ensuring availability of resources   | X              |     | Yes                           |
| 61                                   | f. <i>establishing the safety policy (9110 only)</i>                                    | -              |     | N/A                           |
| 62                                   | g. <i>ensuring safety objectives are established (9110 only)</i>                        | -              |     | N/A                           |

| #                           | Leadership  | C | NCR | Objective Evidence / Comments |
|-----------------------------|---|---|-----|-------------------------------|
| <b>5.1.2 Customer focus</b> |   |   |     |                               |
|                             | Top management ensures:   |   |     |                               |
| 63                          | • Customer requirements are determined and met                              | X |     | Yes                           |
| 64                          | • <i>Product conformity is measured</i>                                     |   |     |                               |
| 65                          | • <i>On-time delivery performance is measured</i>                           |   |     |                               |
| 66                          | • <i>Actions are taken, if planned results are not or will Be achieved.</i> |   |     |                               |

| #   | Leadership  | C | NCR | Objective Evidence / Comments |
|---|---|---|-----|-------------------------------|
| <b>5.2.2 Communication the Quality policy</b> |   |   |     |                               |
|   | Top management ensures that the quality policy:   |   |     |                               |
| 67  | a. is appropriate   | X |     | Yes                           |
| 68  | b. includes a commitment to comply with requirements and continually improve the effectiveness of the QMS | X |     | Commitment ref.: Yes          |
| 69  | c. provides a framework to establish and review its quality objectives                                    | X |     | Yes                           |
| 70  | d. is communicated and understood   | X |     | Yes                           |
| 71  | e. is reviewed for suitability  | X |     | Yes                           |

| #  | Leadership  | C | NCR | Objective Evidence / Comments |
|--|---|---|-----|-------------------------------|
| <b>5.3 Organizational Roles, Responsibilities, and Authorities</b> |   |   |     |                               |
|  | Top management ensures that quality objectives are:                                     |   |     |                               |
| 72   | • established   | X |     | Yes                           |
| 73   | • measurable  | X |     | Yes                           |
| 74   | • consistent with the quality policy  | X |     | Yes                           |
|  | Top management ensures:   |   |     |                               |
| 75   | a. OMS planning meets the requirements defined in clause 4.1 and the quality objectives | X |     | Yes                           |
| 76   | b. OMS integrity is maintained when changes occur                                       | X |     | Yes                           |



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| #  | Planning   | C | NCR | Objective Evidence / Comments |
|--|--|---|-----|-------------------------------|
| <b>6.1 Actions to Address Risk and Opportunities</b> |  |   |     |                               |
|  | <i>Top management ensures safety objectives are:</i> |   |     |                               |
| 77   | • established  | X |     | Yes                           |
| 78   | • measurable   | X |     | Yes                           |
| 79   | • consistent with the safety policy                  | X |     | Yes                           |

| #  | Planning   | C                     | NCR | Objective Evidence / Comments |
|--|--|-----------------------|-----|-------------------------------|
| <b>6.1.1 Planning Quality Management System</b>    |  |                       |     |                               |
|  | Top management ensures that responsibilities and authorities:  |                       |     |                               |
| 80   | • are defined  | X                     |     | Yes                           |
| 81   | • communicated   |                       |     |                               |
| <b>6.2.1 Quality Management System (9110 only)</b> |  |                       |     |                               |
| 82   | <i>A manager has been appointed by top management with authority to ensure that all necessary resources are obtained</i>                             | -                     |     | N/A                           |
| <b>6.2.2. Quality Objectives (9110 only)</b>       |  |                       |     |                               |
| 83   | <i>Top management appointed a manager(s) responsible for assuring that all maintenance required is performed in accordance with all requirements</i> | -                     |     | N/A                           |
| <b>6.3 Planning of Changes</b>                     |  |                       |     |                               |
| 84   | Top management appointed Management Representative exists  | X                     |     | Yes                           |
|  | Management Representative's responsibility and authority include:  | Job description ref.: |     |                               |
| 85   | a. ensuring OMS processes are established, implemented, and maintained   | X                     |     | Yes                           |
| 86   | b. reporting OMS performance   | X                     |     | Yes                           |
| 87   | c. promoting customer requirements awareness   | X                     |     | Yes                           |
| 88   | <i>d. organizational freedom and unrestricted access to top management for resolution of quality management Issues</i>                               | X                     |     | Yes                           |
| 89   | <i>e. reporting the performance of the QMS and needs for Improvement (9110 only)</i>   | -                     |     | N/A                           |
| 90   | Top management ensures communication processes are established and takes place on the effectiveness of the OMS                                       | X                     |     | Yes                           |



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| #7                          | Support   | C | NCR | Objective Evidence / Comments         |
|-----------------------------|---|---|-----|---------------------------------------|
| <b>7.1 Resources</b>        |   |   |     |                                       |
| .91                         | Top management reviews the OMS for suitability, adequacy, and effectiveness at planned intervals  | X |     | Yes                                   |
| 92                          | Management Review records are maintained  | X |     | Management Review record(s) ref.: Yes |
| 93                          | <i>Management Review includes assessing opportunities for improvement and the need for changes to the safety policy and safety objectives (9110 only)</i> | - |     | N/A                                   |
| <b>7.1.1 General</b>        |   |   |     |                                       |
|                             | Inputs to Management Reviews include:   |   |     |                                       |
| 94                          | a. audit results  | X |     | Yes                                   |
| 95                          | b. customer feedback  | X |     | Yes                                   |
| 96                          | c. process performance and product conformity   | X |     | Yes                                   |
| 97                          | d. preventive and corrective actions  | X |     | Yes                                   |
| 98                          | e. follow-up actions from previous reviews  | X |     | Yes                                   |
| 99                          | f. changes that could possibly effect the OMS   | X |     | Yes                                   |
| 100                         | g. improvement recommendations  | X |     | Yes                                   |
| 101                         | <i>h. audit results and request for corrective actions (9110 only)</i>  | - |     | N/A                                   |
| 102                         | <i>i. achievement, adequacy, and effectiveness of the personnel training program (9110 only)</i>  | - |     | N/A                                   |
| 103                         | <i>j. changes to requirements that could impact the organization (9110 only)</i>  | - |     | N/A                                   |
| <b>7.1.2 People</b>         |   |   |     |                                       |
|                             | Management Review outputs include:  |   |     |                                       |
| 104                         | a. OMS process improvements   | X |     | Yes                                   |
| 105                         | b. customer requirement related product improvements  | X |     | Yes                                   |
| 106                         | c. identification of resource needs   | X |     | Yes                                   |
| <b>7.1.3 Infrastructure</b> |   |   |     |                                       |
|                             |   |   |     |                                       |
| 107                         | a. <i>Building and Associated Utilities</i>   | X |     | Yes                                   |
| 108                         | b. <i>includes a commitment to comply with requirements and continually Improve safety</i>  | X |     | Yes                                   |
| 109                         | c. <i>provides a framework for establishing and reviewing safety objectives</i>   | X |     | Yes                                   |
| 110                         | d. <i>is communicated and understood</i>  | X |     | Yes                                   |
| 111                         | e. <i>Is reviewed for continuing suitability</i>  | X |     | Yes                                   |



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| #   | Support  | C | NCR | Objective Evidence / Comments |
|---|--|---|-----|-------------------------------|
| <b>7.1.4 Environment for the Operation of Processes</b> |  |   |     |                               |
| <b>Operation of Processes</b>                           |  |   |     |                               |
|   | Resources determined and provided to:  |   |     |                               |
| 112   | a. implement and maintain the QMS and improve its effectiveness  | X |     | Yes                           |
| 113   | b. enhance customer satisfaction   | X |     | Yes                           |
| 114   | <i>A system is in place to continually assess the availability of tools, technical data, and qualified personnel (9110 only)</i>                           | - |     | N/A                           |
| <b>7.1.5 Monitoring and Measuring Resources</b>         |  |   |     |                               |
| <b>7.1.5.1 General</b>                                  |  |   |     |                               |
| 115   | Are Suitable for the Specific type of Monitoring and measurement Activities being undertaken   | X |     | Yes                           |
| 116   | <i>Certificated personnel meet and maintain eligibility requirements (9110 only)</i>   | - |     | N/A                           |
| 117   | <i>Process exist for the qualification/surveillance of non-certificated personnel who perform maintenance, repair, and overhaul activities (9110 only)</i> | - |     | N/A                           |
| <b>7.1.5.2 Measurement Traceability</b>                 |  |   |     |                               |
| 118   | a. Competence for personnel affecting product quality is determined  | X |     | Yes                           |
| 119   | b. Training to achieve competence is provided  | X |     | Yes                           |
| 120   | c. Evaluates effectiveness of actions taken  | X |     | Yes                           |
| 121   | d. Ensures personnel are aware of the relevance and importance of their activities and contribution to realizing of quality objectives                     | X |     | Yes                           |
| 122   | e. Maintains appropriate records per clause requirements   | X |     | Training records ref.: Yes    |
| 123   | <i>f. Personnel performing maintenance, repair, and overhaul activities and release of articles are qualified and certified (9110 only)</i>                | - |     | N/A                           |
| 124   | <i>g. A training program exist that ensures personnel remain compliant to procedures, human factors, technical knowledge, and requirements (9110 only)</i> | - |     | Training program ref.: N/A    |
| 125   | <i>h. Recurrent training is provided that covers changes in requirement, procedures, and maintenance standards (9110 only)</i>                             | - |     | N/A                           |
| <b>7.1.6 Organizational Knowledge</b>                   |  |   |     |                               |
|   | Determine, provide, and maintain an infrastructure needed to achieve product conformity including:   |   |     |                               |
| 126   | a. buildings, workspace, and associated utilities  | X |     | Yes                           |
| 127   | b. process equipment   | X |     | Yes                           |
| 128   | c. supporting services   | X |     | Yes                           |
| 129   | <i>d. suitable facilities for performing maintenance, repair, and overhaul activities away from its' fixed location (9110 only)</i>                        | - |     | N/A                           |
| <b>7.2 Competence</b>                                   |  |   |     |                               |
| 103   | Determine the necessary Competence of person(s) doing work under its control.  | X |     | Yes                           |



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| #                                    | Support   | C | NCR | Objective Evidence / Comments                   |
|--------------------------------------|---|---|-----|---|
| <b>7.3 Awareness</b>                 |   |   |     |   |
| <b>Quality Policy</b>                |   |   |     |   |
| 131                                  | Plan and develop consistent product realization processes   | X |     | Yes   |
|                                      | Product realization planning reflect the following:   |   |     |   |
| 132                                  | a. quality objectives and product requirements  | X |     | Yes   |
| 133                                  | b. processes, documents, and resources  | X |     | Yes   |
| 134                                  | c. verification, validation, monitoring, measurement, inspection, and test activities   | X |     | Yes   |
| 135                                  | d. records  | X |     | Planned product realization record(s) ref.: Yes |
| 136                                  | e. <i>product configuration</i>   | X |     | Yes   |
| 137                                  | <i>I. resources</i>   | X |     | Yes   |
| 138                                  | <i>g. Identification of resources to ensure airworthy (9110 only)</i>   | - |     | N/A   |
| 139                                  | <i>h. safety objectives and product requirements (9110 only)</i>  | - |     | N/A   |
| 140                                  | Planning is in a suitable form for the organization's operations  | X |     | Yes   |
| <b>7.4 Communication</b>             |   |   |     |   |
| 141                                  | <i>Communication realization is planned and managed in a structured and controlled manner to meet requirements at acceptable risk</i> | X |     | Yes   |
| <b>7.5 Documented Information</b>    |   |   |     |   |
| 142                                  | <i>Establish, implement, and maintain a process for managing risk</i>   | X |     | Yes   |
|                                      | <i>Risk management includes, as appropriate:</i>  |   |     |   |
| 143                                  | a. <i>responsibilities for risk management</i>  | X |     | Yes   |
| 144                                  | b. <i>definition of risk criteria</i>   | X |     | Yes   |
| 145                                  | c. <i>Identification, assessment, and communication of risks</i>  | X |     | Yes   |
| 146                                  | d. <i>identification, implementation, and management of actions to mitigate risks that exceed defined risk acceptance</i>             | X |     | Yes   |
| 147                                  | e. <i>acceptance of remaining risks after implementation of mitigating actions</i>  | X |     | Yes   |
| <b>7.5.1 General</b>                 |   |   |     |   |
| 148                                  | <i>Establish, implement, and maintain a configuration management process that includes, as appropriate:</i>                           | X |     | Yes   |
| 149                                  | a. <i>configuration management planning</i>   | X |     | Yes   |
| 150                                  | b. <i>configuration identification</i>  | X |     | Yes   |
| 151                                  | c. <i>change controls</i>   | X |     | Yes   |
| 152                                  | d. <i>configuration status accounting</i>   | X |     | Yes   |
| 153                                  | e. <i>configuration audits</i>  | X |     | Yes   |
| <b>7.5.2 Creating &amp; Updating</b> |   |   |     |   |
| 154                                  | <i>Establish, implement, and maintain a process to plan and control work transfers including:</i>                                     | X |     | Yes   |
| 155                                  | • <i>temporary or permanent transfers</i>   | X |     | Yes   |
| 156                                  | • <i>verification of work conformity to requirements</i>  | X |     | Yes   |



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|---|--|---|-----|-------------------------------|
| <b>7.5.3 Control of Documented Information</b>          |  |   |     |                               |
| <b>7.5.3.1 Documented Required by Management System</b> |  |   |     |                               |
| 157   | a. Determine customer requirements, including delivery and post-delivery activities  | X |     | Yes                           |
| 158   | b. Determine requirements not stated by the customer, but necessary for specified or intended use                              | X |     | Yes                           |
| 159   | c. Determine applicable statutory and regulatory requirements  | X |     | Yes                           |
| 160   | d. Determine any additional necessary requirements   | X |     | Yes                           |
| <b>7.5.3.2 Control Documented Information.</b>          |  |   |     |                               |
| 161   | Reviews product requirements prior to commitment to supply a product   | X |     | Yes                           |
|   | Reviews conducted to the customer documentation to ensure:   |   |     |                               |
| 162   | a. product requirements are defined  | X |     | Yes                           |
| 163   | b. differing contract requirements are resolved  | X |     | Yes                           |
| 164   | c. organization has the ability to meet the requirements   | X |     | Yes                           |
| 165   | d. <i>contractual requirements are being reviewed for special product requirements (9110 only)</i>                             | - |     | N/A                           |
| 166   | d. <i>special product requirements are determined</i>  | X |     | Yes                           |
| 167   | e. <i>risks have been identified</i>   | X |     | Yes                           |
| 168   | Records of reviews and actions are maintained  | X |     | Yes                           |
| 169   | Where the customer provides no documented requirements, they are confirmed before acceptance                                   | X |     | Yes                           |
| 170   | Documents are amended and personnel made aware when product requirements are changed   | X |     | Yes                           |
| 171   | <i>Contract processes Include provisions for disposition of out-of-scope defects discovered during maintenance (9110 only)</i> | - |     | N/A                           |
|   | Implements effective customer communications for:  |   |     |                               |
| 172   | a. product information   | X |     | Yes                           |
| 173   | b. enquiries, contracts, or order handling   | X |     | Yes                           |
| 174   | c. customer feedback   | X |     | Yes                           |



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| #  | Operation  | C | NCR | Objective Evidence / Comments |
|--|--|---|-----|-------------------------------|
| <b>8.1 Operational Planning and Control</b>  |  |   |     |                               |
| <b>8.1.1 Operational Risk Management</b>     |  |   |     |                               |
| 175  | Plans and controls the product D&D process   | X |     | Yes                           |
|  | D&D planning includes:   |   |     |                               |
| 176  | a. defined stages  | X |     | Yes                           |
| 177  | b. reviews, verifications, and validations for each stage  | X |     | Yes                           |
| 178  | c. responsibilities and authorities  | X |     | Yes                           |
| 179  | <i>Where appropriate, the organization divides the D&amp;D effort into distinct activities and defines the tasks, resources, responsibilities, design content, input/output data, and design constraints</i> | X |     | Yes                           |
| 180  | <i>D&amp;D tasks are based on the safety and functional objectives of the product to customer, statutory, and regulatory requirements</i>  | X |     | Yes                           |
| 181  | <i>D&amp;D planning considers the ability to produce, inspect, test, and maintain the product</i>  | X |     | Yes                           |
| 182  | Interfaces between groups involved are managed to ensure effective communication and clear assignment of responsibility  | X |     | Yes                           |
| 183  | Planning output is updated as the D&D progresses   | X |     | Yes                           |
| <b>8.1.2 Configuration Management</b>        |  |   |     |                               |
| 184  | Product input requirements are determined and records maintained   | X |     | Yes                           |
|  | O&O inputs include:  |   |     |                               |
| 185  | a. functional and performance requirements   | X |     | Yes                           |
| 186  | b. applicable statutory and regulatory requirements  | X |     | Yes                           |
| 187  | c. information derived from previous designs   | X |     | Yes                           |
| 188  | d. other essential O&O requirements  | X |     | Yes                           |
| 189  | Inputs are reviewed for adequacy   | X |     | Yes                           |
| <b>8.1.3 Product Safety</b>                  |  |   |     |                               |
| 190  | Outputs are in a suitable form for verification against the inputs and are approved prior to release   | X |     | Yes                           |
|  | D&D outputs:   |   |     |                               |
| 191  | a. meet the input requirements   | X |     | Yes                           |
| 192  | b. provide appropriate information for purchasing, production, and service   | X |     | Yes                           |
| 193  | c. contain or reference product acceptance criteria  | X |     | Yes                           |
| 194  | d. specify product characteristics   | X |     | Yes                           |
| 195  | e. <i>specify critical items, including any key characteristics and specific actions to be taken</i>   | X |     | Yes                           |
| 196  | <i>Outputs define the data required for identification, manufacturing and inspecting including:</i>  | X |     | Yes                           |
| 197  | <i>drawings, part lists, and specifications</i>  | X |     | Yes                           |
| 198  | <i>material, process, manufacturing, and assembly data</i>   | X |     | Yes                           |
| <b>8.1.4 Prevention of Counterfeit Parts</b> |  |   |     |                               |
|  | D&D reviews are performed to:  |   |     |                               |
| 199  | a. evaluate the ability of the results to meet requirements  | X |     | Yes                           |
| 200  | b. identify any problems and propose actions   | X |     | Yes                           |
| 201  | c. <i>authorize progression to the next stage</i>  | X |     | Yes                           |
| 202  | Participants in reviews include representatives from all functions concerned with the D&D stage(s) being reviewed  | X |     | Yes                           |
| 203  | Records of reviews and actions are maintained  | X |     | Review record(s) ref.: Yes    |



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| #   | Operations  | C | NCR | Objective Evidence / Comments     |
|---|---|---|-----|-----------------------------------|
| <b>8.2.1 Customer Communication</b>                                 |   |   |     |                                   |
| 204   | Verifications performed in accordance with planned arrangements   | X |     | Yes                               |
| 205   | Records of verifications and actions are maintained   | X |     | Verification record(s) ref. Yes   |
| <b>8.2.2 Determining the Requirements for Products and Services</b> |   |   |     |                                   |
| 206   | Validations performed in accordance with planned arrangements   | X |     | Yes                               |
| 207   | Records of validations and actions are maintained   | X |     | Validation record(s) ref.: Yes    |
| <b>8.2.3 Review of the Requirements for Products &amp; Services</b> |   |   |     |                                   |
| 208   | <i>Verification and validation tests are planned, controlled, reviewed, and documented to ensure and/or prove the following:</i>                      | X |     | Yes                               |
| 209   | <i>a. test plans Identify the tested product, resources used, define test objectives and conditions, parameters recorded, and acceptance criteria</i> | X |     | Yes                               |
| 210   | <i>b. test procedures describe the method of operation, test performance, and record of the results</i>   | X |     | Yes                               |
| 211   | <i>c. correct configuration of the product for test</i>   | X |     | Yes                               |
| 212   | <i>d. requirements of the test plan/procedures followed</i>   | X |     | Yes                               |
| 213   | <i>e. acceptance criteria are met</i>   | X |     | Yes                               |
| <b>8.2.3.2 The Organization Shall retain documented informaiton</b> |   |   |     |                                   |
| 214   | <i>Reports, calculations, test results, etc. demonstrate product definition meets the specified requirements for all operational conditions</i>       | X |     | Yes                               |
| <b>8.2.4 Changes to Requirements for Products and Services</b>      |   |   |     |                                   |
| 215   | D&D changes are identified and records maintained   |   |     | D&D change record(s) ref.: Yes    |
| 216   | Changes are reviewed, verified, validated, and approved before implementation   | X |     | Yes                               |
| 217   | Records of the change reviews and any actions are maintained  | X |     | Change review record(s) ref.: Yes |
| 218   | <i>D&amp;D changes are controlled In accordance with the configuration management process</i>   | X |     | Yes                               |



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| #  | Design and Development of Products & Services   | C | NCR | Objective Evidence / Comments           |
|--|---|---|-----|---|
| <b>8.3 Design &amp; Development of Products &amp; Services</b> |   |   |     | Excluded                                |
| <b>8.3.1 General</b>   |   |   |     |   |
| 219  | The Organization shall establish, Implement, and maintain   |   |     |   |
| 220  | <i>a design &amp; development process that is appropriate to Ensure the subsequent provision of products &amp; Services.</i>                  |   |     |   |
| 221  | <i>Suppliers hold required approvals and certificates (9110 only)</i>   | - |     |   |
| 222  | <i>Purchasing process satisfy applicable requirements for the use of non-certificated suppliers (9110 only)</i>                               |   |     |   |
| 223  | Criteria for selection, evaluation, and re-evaluation are established   |   |     |   |
| 8.3.2  | <b>Design &amp; Development Planning</b>  |   |     | Supplier evaluation record(s) ref.: Yes |
| 225  | <i>a Design &amp; Development Planning,</i>   |   |     | Approved supplier register ref.:        |
| 226  | <i>b Supplier performance Is periodical/y reviewed</i>  |   |     |   |
| 227  | <i>c The required Process Stages, Including applicable design and development reviews</i>   |   |     |   |
| 228  | <i>d The organization and al/ suppliers use customer-approved special process sources</i>   |   |     |   |
| 229  | <i>e The process, responsibilities, and authority for the approval status decision, changes, and conditions for controlled use determined</i> |   |     |   |
| 230  | <i>f. The risk when selecting and using suppliers Is determined and being managed</i>   |   |     |   |
| 231  | <i>g Appropriate measures are In place to prevent the purchase of counterfeit and suspect unapproved parts (9110 only)</i>                    | - |     |   |
| 232  | <i>g Controls exist to prevent the purchase of counterfeit and suspected unapproved parts (9120 only)</i>                                     | - |     |   |



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| #   | Design & Development of Products & Services   | C | NCR | Objective Evidence / Comments   |
|---|---|---|-----|---|
| 8.3.5 Design & Development Outputs                                |   |   |     | Excluded  |
|   | Purchasing information includes (where appropriate):  |   |     | Reviewed supplier contract(s) ref.:                                   |
| 233   | a. product, procedures, processes, and equipment approvals  |   |     |   |
| 234   | b. personnel qualifications   |   |     |   |
| 235   | c. OMS requirements   |   |     |   |
| 236   | d. revision status relevant technical data  |   |     |   |
| 237   | e. requirements for design, test, Inspection, verification, use of statistical techniques, and related Instructions for acceptance (Including critical Items and key characteristics)   |   |     |   |
| 238   | f. requirements for test specimens  |   |     |   |
| 239   | g. requirements for the suppliers to <ul style="list-style-type: none"> <li>• notify of nonconforming product</li> <li>• receive nonconforming product disposition approvals.</li> <li>• notify of changes to product, processes, suppliers, and facilities</li> <li>• now down requirements</li> </ul> |   |     |   |
| 240   | h records retention requirements  |   |     |   |
| 241   | i. right of access  |   |     |   |
| 242   | J. specific approval requirements (9110 only)   | - |     | n/a   |
| 243   | J. requirements for certificate of conformity, test reports, and/or airworthiness certificate (9120 only)   | - |     | n/a   |
| 244   | k. format and content of the release documentation package (9110 only)  | - |     | n/a   |
| 245   | l. conditions where defects and un-airworthy conditions must be reported and dispositioned (9110 only)  | - |     | n/a   |
| 246   | Adequacy of purchase requirements prior to issuance   |   |     |   |
| <b>8.4 Control of Externally Provided Processes &amp; Service</b> |   |   |     |   |
| 8.4.1   | <b>General</b>  |   |     | Samples of purchased product(s) reviewed including contract ref.: yes |
| 248   | A process of product recall is Implemented when product released for use prior to completion of required incoming verification .  | X |     | yes   |
| 249   | Requirements for supplier delegations defined and a register of delegations maintained  | X |     | yes   |
| 250   | Purchasing information defines information about the verification activities at the supplier's premises   | X |     | Reviewed supplier contract(s) ref.:                                   |



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| #   | Production and Service Provision  | C | NCR | Objective Evidence / Comments |
|---|---|---|-----|-------------------------------|
| <b>8.5 Production and service provision</b>                             |   |   |     |                               |
| <b>8.5.1 Control of Production &amp; Service Provision</b>              |   |   |     |                               |
| 251   | Production and service provisions are planned and achieved under controlled conditions including:   | X |     | Yes                           |
| 252   | a. availability of product characteristics  | X |     | Yes                           |
| 253   | b. availability of necessary work instructions  | X |     | Yes                           |
| 254   | c. use of suitable equipment  | X |     | Yes                           |
| 255   | d. availability and use of monitoring and measurement (M&M) equipment   | X |     | Yes                           |
| 256   | e. implementation of M&M  | X |     | Yes                           |
| 257   | f. implementation of product release, delivery, and post-delivery activities  | X |     | Yes                           |
| 258   | g. accountability for all product during production   | X |     | Yes                           |
| 259   | h. evidence that all operations have been completed as planned (9110 addition - per approved technical data, design data approval holder, approved design organization, or acceptable to the Authority) | X |     | Yes                           |
| 260   | i. provisions for a Foreign Object Debris/Damage (FOD) program  | X |     | Yes                           |
| 261   | j. monitoring and control of utilities and supplies   | X |     | Yes                           |
| 262   | k. criteria for workmanship   | X |     | Yes                           |
| 263   | l. compliance with standards, quality plans, manufacturing recommendations, customer specifications, and/or documented procedures (9110 only)   | - |     | N/A                           |
| 264   | m. maintaining a list of approved maintenance/repair process capabilities and/or current ratings (9110 only)  | - |     | N/A                           |
| 265   | n. assuring that maintenance operations do not adversely affect areas outside the scope of the planned maintenance (9110 only)  | - |     | N/A                           |
| 266   | o. equipment, tools, and materials recommended by the manufacturer and acceptable to the customer and/or Authority (9110 only)  | - |     | N/A                           |
|   | Planning appropriately considers:   |   |     |                               |
| 267   | • managing critical items and key characteristics   | X |     | Yes                           |
| 268   | • measurement tooling   | X |     | Yes                           |
| 269   | • identifying in-process verification points  | X |     | Yes                           |
| 270   | • special processes   | X |     | Yes                           |
| <b>8.5.1.1 Production process verification (not applicable to 9110)</b> |   |   |     |                               |
| 271   | A representative Item from the first production run is used to verify production processes, documentation, and tooling and is capable of producing parts and assemblies that meet requirements          | X |     | Yes                           |
| <b>8.5.1.2 Maintenance process verification (9110 only)</b>             |   |   |     |                               |
| 272   | New maintenance processes are documented, qualified, and approved by the customer and/or Authority  | - |     | N/A                           |



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| #   | Production & Service Provision  | C | NCR | Objective Evidence / Comments             |
|---|---|---|-----|---|
| <b>8.5.1 Control of production (maintenance - 911 0) process changes</b>                        |   |   |     |   |
| 273   | Personnel authorized to approve changes are defined   | X |     | Record ref.: Yes                          |
| 274   | Changes affecting processes, equipment, tools, or software are controlled and documented  | X |     | Yes                                       |
| 275   | Changes are assessed to confirm that product conformity has not been adversely effected   | X |     | Yes                                       |
| <b>8.5.1.3 Control of production (maintenance-911 0) equipment, tools and software programs</b> |   |   |     |   |
| 276   | Production equipment, tools, and software used to automate, control, or monitor processes are validated prior to release for production and are maintained (not applicable to 9110) | X |     | Sample(s) of validation record(s):<br>Yes |
| 277   | Maintenance equipment, tools, and programs used to automate and control/monitor processes are defined by technical data prior to use (9110 only)                                    | - |     | N/A                                       |
| 278   | Maintenance equipment, tools, and programs are maintained and Inspected periodically (9110 only)  | - |     | N/A                                       |
| 279   | Storage requirements are defined for production (maintenance-9110) equipment or tooling   | X |     | Yes                                       |
| <b>8.5.2 Identification and Traceability</b>  |   |   |     |   |
|   | Post-delivery support Includes applicable:  |   |     |   |
| 280   | a. collection and analysis of in-service data   | X |     | Yes                                       |
| 281   | b. actions to be taken, Including investigation and reporting, when problems are detected after delivery  | X |     | Yes                                       |
| 282   | c. control and updating technical documentation (data)  | X |     | Yes                                       |
| 283   | d. approval, control, and use of repair schemes   | X |     | Yes                                       |
| 284   | e. controls required for off-site work  | X |     | Yes                                       |

| #  | Production and Service Provision   | C | NCR | Objective Evidence / Comments                          |
|--|--|---|-----|--|
| <b>8.5.3 Validation of processes for production and service provision (not applicable to 9120)</b> |  |   |     |  |
| 285  | Special processes are validated prior to use   | X |     | Yes  |
| 286  | Special process validations demonstrate the ability to achieve planned results   | X |     | Yes  |
|  | Established arrangements including, as applicable,   |   |     |  |
| 287  | a. criteria for review and approval  | X |     | Yes  |
| 288  | b. approval of equipment and qualification of personnel  | X |     | Yes  |
| 289  | c. use of specific methods and procedures  | X |     | Yes  |
| 290  | d. requirements for records  | X |     | Yes  |
| 291  | e. revalidation  | X |     | Yes  |
| <b>8.5.4 Identification and traceability</b>   |  |   |     |  |
| 292  | Products identified throughout product realization   | X |     | Yes  |
| 293  | Product configuration maintained   | X |     | Yes  |
| 294  | Product status is identified throughout product realization  | X |     | Yes  |
| 295  | Controls in place for media used for acceptance  | X |     | Yes  |
| 296  | When required, traceability is controlled through unique product identifications and records are maintained  | X |     | Traceability record(s) ref.: Yes                       |
| 297  | Product Identification and traceability is maintained by suitable means from receipt; during splitting, storage, packaging, and preservation; and until delivery (9120 only) | - |     | Samples of product reviewed (identification ref.): N/A |



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| #                                     | Production & Service Provision  | C | NCR | Objective Evidence / Comments         |
|---------------------------------------|---|---|-----|---------------------------------------|
| <b>8.5.4 Preservation</b>             |   |   |     |                                       |
| 298                                   | Customer property is adequately controlled through the identification, verification, protection, and safeguarding   | X |     | Yes                                   |
| 299                                   | Lost, damaged, or product unsuitable for use is reported to the customer and records maintain   | X |     | Customer property record(s) ref.: Yes |
| 300                                   | <i>Verifications include appropriate release documents (9110 only)</i>  | - |     | N/A                                   |
| <b>8.5.5 Post-Delivery Activities</b> |   |   |     |                                       |
| Excluded                              |   |   |     |                                       |
| 301                                   | Products are preserved during internal processing and delivery  |   |     |                                       |
| 302                                   | Preservation includes identification, handling, packaging, storage, and protection  |   |     |                                       |
| 303                                   | Preservation controls are applied to the constituent parts  |   |     |                                       |
| 304                                   | <i>Maintenance items are segregated (9110 only)</i>   |   |     | N/A                                   |
|                                       | <i>Preservation of product includes appropriate:</i>  |   |     |                                       |
| 305                                   | a. <i>cleaning</i>  |   |     |                                       |
| 306                                   | b. <i>foreign object controls</i>   |   |     |                                       |
| 307                                   | c. <i>special handling for sensitive products</i>   |   |     |                                       |
| 308                                   | d. <i>marking and labeling</i>  |   |     |                                       |
| 309                                   | e. <i>shelf life control and stock rotation</i>   |   |     |                                       |
| 310                                   | f. <i>special handling for hazardous materials</i>  |   |     |                                       |
| 311                                   | <i>Serviceable parts are physically segregated from unserviceable parts (9120 only)</i>   | - |     | N/A                                   |
| <b>8.5.6 Control of Changes</b>       |   |   |     |                                       |
| 312                                   | Product M&M and appropriate M&M equipment have been determined  | X |     | Yes                                   |
| 313                                   | <i>A register of the M&amp;M equipment is maintained</i>  | X |     | Yes                                   |
| 314                                   | Processes are defined for M&M equipment calibration (and/or verification), including equipment type, identification, location, frequency, check method, and acceptance criteria | X |     | Yes                                   |
| 315                                   | M&M can and are carried out consistent with the M&M requirements  | X |     | Yes                                   |
| 316                                   | <i>Environmental conditions are suitable for the calibrations, inspections, measurements, and testing</i>   | X |     | Yes                                   |
| 317                                   | a. M&M equipment are calibrated (and/or verified) at specified intervals against traceable standards  | X |     | Yes                                   |
| 318                                   | b. M&M equipment are adjusted, when necessary   | X |     | Yes                                   |
| 319                                   | c. M&M equipment have unique identifiers  | X |     | Yes                                   |
| 320                                   | d. M&M equipment are safeguarded from adjustments   | X |     | Yes                                   |
| 321                                   | e. M&M equipment are adequately protected   | X |     | Yes                                   |
| 322                                   | <i>A M&amp;M equipment calibration (and/or verification) recall process exists</i>  | X |     | Yes                                   |
| 323                                   | Previous results are assessed, recorded, and acted upon when M&M equipment is found out-of-conformance  | X |     | Yes                                   |
| 324                                   | Calibration (and/or verification) records are retained  | X |     | Yes                                   |
| 325                                   | Software used for M&M is confirmed before initial use and reconfirmed, as necessary   | X |     | Yes                                   |



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| #  | Production & Service Operation Provision   | C | NCR | Objective Evidence / Comments |
|--|--|---|-----|-------------------------------|
| <b>8.6 Release of Products &amp; Services</b>                    |  |   |     |                               |
| 326  | Monitoring, measurement, analysis, and improvement processes planned and implemented to:   | X |     | Yes                           |
| 327  | a. Demonstrate product conformity  | X |     | Yes                           |
| 328  | b. Ensure OMS conformity   | X |     | Yes                           |
| 329  | c. Improve OMS effectiveness   | X |     | Yes                           |
| 330  | Applicable methods (including statistical techniques) have been determined and are being used  | X |     | Yes                           |
| <b>8.7 Control of Nonconforming Outputs</b>                      |  |   |     |                               |
| 331  | Methods for obtaining/using customer perception data are in place  | X |     | Yes                           |
| 332  | <b>CS information includes product conformity, on-time delivery (OTD), customer complaints, and corrective action requests</b>               | X |     | Yes                           |
| 333  | <b>Improvement plans to address CS deficiencies are in place</b>   | X |     | Yes                           |
| <b>8.7.1 Control of Nonconforming Outputs</b>                    |  |   |     |                               |
| 334  | Internal audits conducted at planned intervals   | X |     | Yes                           |
| 335  | a. audits ensure conformity to planned arrangements, requirements of the applicable 9100-series standard and organization's OMS requirements | X |     | Yes                           |
| 336  | b. audits ensure the OMS is effectively implemented and maintained   | X |     | Yes                           |
| 337  | Audits based on status and importance of processes and previous audit results to defined criteria, scope, frequency, and methods             | X |     | Yes                           |
| 338  | Auditors do not audit their own work   | X |     | Yes                           |
| 339  | A documented internal audit <b>PROCEDURE</b> exists  | X |     | Yes                           |
| 340  | Audit records are maintained   | X |     | Yes                           |
| 341  | Timely corrective actions are taken by management in audited areas   | X |     | Yes                           |
| 342  | Follow-up activities verify and report actions taken   | X |     | Yes                           |
| <b>8.7.2 The Organization shall retain documents information</b> |  |   |     |                               |
| 343  | Methods for M&M of QMS processes are in place and demonstrate that processes achieve planned results   | X |     | Yes                           |
| 344  | Correction and corrective actions are taken when results are not achieved  | X |     | Yes                           |
|  | <i>Process nonconformities result in:</i>  |   |     |                               |
| 345  | a. actions to correct the nonconforming process  | X |     | Yes                           |
| 346  | b. evaluations of the affect on products   | X |     | Yes                           |
| 347  | c. determinations of the affect on other processes or products   | X |     | Yes                           |
| 348  | d. control of nonconforming product (NCP)  | X |     | Yes                           |



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| #                                  | Performance Evaluation   | C | NCR | Objective Evidence / Comments |
|------------------------------------|--|---|-----|-------------------------------|
| 9.1                                | Monitoring, Measurement, Analysis, and Evaluation  |   |     |                               |
| 349                                | M&M of product characteristics are performed   | X |     | Yes                           |
| 350                                | Maintenance operations are completed, as planned<br><b>(9110 only)</b>   | - |     | N/A                           |
| 351                                | Acceptance measurement requirements are documented and include:  | X |     | Yes                           |
| 352                                | a. acceptance and/or rejection criteria  | X |     | Yes                           |
| 353                                | b. the sequence where measurement and testing operations are planned (including customer and/or Authority inspection»<br><b>(9110 only)</b>  | - |     | N/A                           |
| 354                                | c. records of measurement results  | X |     | Yes                           |
| 355                                | d. specific measurement instruments required   | X |     | Yes                           |
| 356                                | e. the inspection/testing operations that are to be verified and/or witnessed <b>(9110 only)</b>   | - |     | N/A                           |
| 357                                | Critical items are controlled and monitored  | X |     | Yes                           |
| 358                                | Sampling plan are justified on the basis of recognized statistical principles and appropriate for use  | X |     | Yes                           |
| 359                                | Defects are identified during maintenance (that are outside the scope of the contract) are processed per customer and/or Authority requirements <b>(9110 only)</b>   | - |     | N/A                           |
| 360                                | Product released for use prior to the completion of planned activities is controlled to allow for recall   | X |     | Yes                           |
| 361                                | Records reflect person(s) authorizing release of product for delivery  | X |     | Yes                           |
| 362                                | Records show that products meet defined requirements   | X |     | Yes                           |
| 363                                | Release of product and/or delivery of services are not performed until all planned activities are accomplished or without Authority/customer approval  | X |     | Yes                           |
| 364                                | Documents required to accompany the product are present at delivery  | X |     | Yes                           |
| 365                                | Documents required to accompany the product are being provided and procedures are implemented for the preparation and completion of Authority documentation <b>(9110 only)</b>                               | - |     | N/A                           |
| <b>9.1.2 Customer Satisfaction</b> |  |   |     |                               |
| 366                                | Product conformity evidence is provided to customers, when required  | X |     | Yes                           |
| 367                                | For split product, the quantity delivered, purchase order number, and both customer and supplier's names are annotated on copies of original documents   | X |     | Yes                           |
| 368                                | Certifying statements reference the original manufacturer's traceable documents and applicable requirements that are retained by the organization (applicable where a formal customer agreement is in place) | X |     | Yes                           |



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| #                         | Internal Audit   | C | NCR | Objective Evidence / Comments |
|---------------------------|--|---|-----|-------------------------------|
| <b>9.2 Internal Audit</b> |  |   |     |                               |
| 369                       | NCP is identified and controlled   | X |     | Yes                           |
| 370                       | A documented PROCEDURE exist for handling of NCP   | X |     | Yes                           |
| 371                       | <i>The responsibility and authority for the review and disposition of nonconforming product are defined</i>        | X |     | Yes                           |
| 372                       | <i>The process for approving personnel making these decisions is defined</i>                                       | X |     | Yes                           |
|                           | NCP controls include:  |   |     |                               |
| 373                       | a. actions to eliminate the nonconformity  | X |     | Yes                           |
| 374                       | b. use, release, or acceptance by customer concession  | X |     | Yes                           |
| 375                       | c. actions to preclude its intended use or application   | X |     | Yes                           |
| 376                       | d. actions on the effects of NCP, when detected after delivery or use, <i>including timely reporting</i>           | X |     | Yes                           |
| 377                       | e. <i>actions to contain the nonconformity effect on other processes or products</i>                               | X |     | Yes                           |
| 378                       | <i>Dispositions of use-as-is (UAI) or repair is used only after approval from design responsible organizations</i> | X |     | Yes                           |
| 379                       | <i>Dispositions of UAI or repair are not used without customer authorization</i>                                   | X |     | Yes                           |
| 380                       | <i>Scrap product is marked or positively controlled</i>  | X |     | Yes                           |
| 381                       | Corrected NCP is subjected to re-verification  | X |     | Yes                           |
| 382                       | NCP records are maintained   | X |     | Yes                           |

| #            | Internal Audit  | C | NCR | Objective Evidence / Comments |
|--------------|---|---|-----|-------------------------------|
| <b>9.2.1</b> |   |   |     |                               |
| 383          | Data to demonstrate the suitability and effectiveness of the QMS is determined, collected, and analyzed | X |     |                               |
|              | Analysis of data includes:  |   |     | Yes                           |
| 384          | customer satisfaction   | X |     | Yes                           |
| 385          | • conformity to product requirements  | X |     | Yes                           |
| 386          | • characteristics and trends of processes and products  | X |     | Yes                           |
| 387          | • supplier performance  | X |     | Yes                           |
| 388          | <i>human factors events (9110 only)</i>   | - |     | N/A                           |



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| #  | Improvement  | C | NCR | Objective Evidence / Comments |
|--|--|---|-----|-------------------------------|
| <b>10.1 General</b>  |  |   |     |                               |
| 389  | The QMS is continually improved through the quality policy, quality objectives, audit results, analysis of data, corrective/preventive actions, and management reviews | X |     | Yes                           |
| 390  | Improvements and the evaluation of effectiveness are monitored   | X |     | Yes                           |
| <b>10.2 Nonconformity &amp; Corrective Action</b>  |  |   |     |                               |
| 391  | Actions are taken to eliminate the causes of nonconformities   | X |     | Yes                           |
| 392  | A documented PROCEDURE exist that includes:  | X |     | Yes                           |
| 393  | a. reviewing of nonconformities  | X |     | Yes                           |
| 394  | b. determining the causes of nonconformities   | X |     | Yes                           |
| 395  | c. evaluating action to prevent recurrence   | X |     | Yes                           |
| 396  | d. determining and implementing actions  | X |     | Yes                           |
| 397  | e. record of actions taken   | X |     | Yes                           |
| 398  | f. reviewing the effectiveness of corrective actions   | X |     | Yes                           |
| 399  | g. flowing down CA requirements to suppliers   | X |     | Yes                           |
| 400  | h. actions where timely and/or effective CAs are not achieved  | X |     | Yes                           |
| 401  | i. determining if additional NCP exists  | X |     | Yes                           |
| 402  | j. evaluating action based on human factors (9110 only)  | - |     | N/A                           |
| <b>10.3 Continual Improvement</b>  |  |   |     |                               |
| 403  | Actions taken to eliminate the causes of potential nonconformities   | X |     | Yes                           |
| 404  | A documented PROCEDURE exist that includes:  | X |     | Yes                           |
| 405  | a. determining potential nonconformities and their causes  | X |     | Yes                           |
| 406  | b. evaluating action to prevent occurrence   | X |     | Yes                           |
| 407  | c. determining and implementing action   | X |     | Yes                           |
| 408  | d. record of actions taken   | X |     | Yes                           |
| 409  | e. reviewing the effectiveness of PA   | X |     | Yes                           |
| 410  | f. evaluating action based on human factors (9110 only)  | - |     | n/a                           |
| <p>AGS Representative: Jeff Porter</p> <p style="text-align: right;">Date: November 04, 2025</p> |  |   |     |                               |